

### Social Navigation in the Emergency Department Angelique Taylor, Sachiko Matsumoto, Wesley Xiao, Laurel D. Riek Dept. of Computer Science & Engineering University of California San Diego











Video credit: Dr. Ryan McGarry, LA+USC Medical Center ED



## **Social Navigation in the Emergency Department**

Goal: Design robots that socially navigate in safety-critical environments.

**Taylor, A.**, Murakami, M., Kim, S., Chu, R., and Riek, L.D. (2022) Hospitals of the Future: Designing Interactive Robotic Systems for Resilient Emergency Departments. In Proc. of the ACM Conference on Computer Supported Collaborative Work (CSCW)

**Taylor, A.,** Matsumoto, S., Xiao, W., and Riek, L.D. (2021) "Social Navigation for Mobile Robots in the Emergency Department." International Conference on Robotics and Automation (ICRA).

**Taylor, A.,** Matsumoto, S., and Riek, L.D. Situating Robots in the Emergency Department. (2020) AAAI Spring Symposium on Applied AI in Healthcare: Safety, Community, and the Environment.





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## Context

### A user (ED staff member) requests materials to be delivered a robot.





Users





Taylor, A., Matsumoto, S., Xiao, W., Riek, L.D. (ICRA, 2021)



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## **Research Questions**

1) How to model a patient's level of acuity while being treated by a team of clinicians?

2) How should a robot optimize its path to deliver supplies to clinicians treating patients with varying levels of acuity?









### **Prior Work**



Tai et al., 2017





Zhu et al., 2016 CORNELL TECH



### Tolani et al., 2020



### Kulhanek et al., 2019





# Deep Q-Networks

- Experience Replay Memory:
- •State
- Next State
- Action
- •Reward

Episodes: collection of experiences

Exploration:  $\epsilon$ -greedy,  $0 < \epsilon < 1$ 

















## Assumptions

- Discrete 2D environment
- Videos are used for map actors
- Observations: video of activities
- Stationary actors



Cumulative Reward:







Use reinforcement learning to explore paths that take patient acuity level into consideration

- States **S** are locations on the map
- Actions A are the move from one location on a map to another location
- Reward **R** encodes the level of patient acuity
- Bellman Equation:

$$Q^*(s_t, a_t) = \mathbf{E}_{s_t \sim S}[r_t + \gamma \max_{a_t} Q^*]$$



 $(s_t, a_t)|s, a|$ 





### **Patient Acuity Detection**

High-Acuity patients

- Result in chaotic, dynamic motion
- Require more resources than lowacuity patients







**High-Acuity Patient** 

**Low-Acuity Patient** 





### **Patient Acuity Detection**

### Acuity Score (AS) $\in$ [0,1]

Inspired by Term Frequency Inverse Document Frequency (tf-idf) from NLP.

$$AS \leftarrow \overrightarrow{v} \frac{|P|}{1+|T|}$$

- $\vec{v}$  average velocity of all image frames from a motion estimation method in a given video.
- |P| is the maximum number of people in a given video.
- |T| number of patients being treated in the ED.







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## **Created New Emergency Department Dataset**

- Collected videos of clinical work in real EDs
  - Representing various levels of patient acuity
  - 689,000 segments videos
- Computed AS across all videos





Taylor, A., Matsumoto, S., Xiao, W., Riek, L.D. (ICRA, 2021)



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# Safety-Critical Deep Q-Network









## Evaluation



VS.



A\* Search

### **Random Walk**











#### Dijkstra



## Results

	Map 1				Map 2			
	Avg. Path		Avg. HA		Avg. Path		Avg. HA	
	Length $\downarrow$		Penalties $\downarrow$		Length $\downarrow$		Penalties $\downarrow$	
Method	OF	KD	OF	KD	OF	KD	OF	KD
Random Walk	243.6	231.0	5.9	5.6	231.6	240.6	3.1	10.9
A*	12.6	11.7	0.1	0.2	11.2	11.9	0	0
Dijkstra	11.6	10.4	0.1	0.3	12.0	12.0	0.1	0
SafeDQN	11.3	9.4	0	0.1	17.2	10.6	0.1	0
	Мар З				Map 4			
	Avg. Path		Avg. HA		Avg. Path		Avg. HA	
	Length $\downarrow$		Penalties $\downarrow$		Length $\downarrow$		Penalties $\downarrow$	
Method	OF	KD	OF	KD	OF	KD	OF	KD
Method Random Walk	OF 247.9	KD 215.9	OF 6.7	KD 2.1	OF 225.6	KD 215.8	OF 4.7	KD 10.4
Method Random Walk A*	OF 247.9 10.9	KD 215.9 11.7	OF 6.7 0	KD 2.1 0.1	OF 225.6 11.6	KD 215.8 <b>10.7</b>	OF 4.7 0.1	KD 10.4 1.0
Method Random Walk A* Dijkstra	OF 247.9 10.9 10.2	KD 215.9 11.7 11.4	OF 6.7 0 0	KD 2.1 0.1 0.1	OF 225.6 11.6 11.6	KD 215.8 <b>10.7</b> 12.3	OF 4.7 0.1 0.1	KD 10.4 1.0 1.5

SafeDQN performed best at avoiding high acuity patients.





Taylor, A., Matsumoto, S., Xiao, W., Riek, L.D. (ICRA, 2021)



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### A\* Search





SafeDQN encounters

3 patients Length = 22





#### Total patients: 11

### Dijkstra





1 patient \_ength = 22

1 patient Length = 22



Taylor, A., Matsumoto, S., Xiao, W., Riek, L.D. (ICRA, 2021)



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### A\* Search





SafeDQN encounters

3 high-acuity patients Length = 22 Robot Low-acuity patient High-acuity patient Tages

#### Total patients: 11

### Dijkstra

#### SafeDQN





### A\* Search





SafeDQN encounters

3 patients Length = 22





#### **Total patients:** 17

### Dijkstra

### **SafeDQN**



2 patients Length = 22

3 patients Length = 22









### A\* Search





#### SafeDQN encounters

3 high-acuity patients Length = 22



#### **Total patients:** 17

### Dijkstra

### **SafeDQN**



2 high-acuity patients 3 low acuity patients Length = 22Length = 22**Robot Path** Goal Taylor, A., Matsumoto, S., Xiao, W., Riek, L.D. (ICRA, 2021)



### **Results - Example 3** A\* Search





SafeDQN encounters

3 patients Length = 22





#### **Total patients:** 22

### Dijkstra



**SafeDQN** 

4 patients Length = 22

4 patients Length = 22









### **Results - Example 3** A\* Search





#### SafeDQN encounters



#### **Total patients:** 22

### Dijkstra

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**SafeDQN** 

3 high-acuity patients 1 high-acuity patient 1 low-acuity patient 3 low-acuity patients Length = 22Length = 22Robot Path Goal Taylor, A., Matsumoto, S., Xiao, W., Riek, L.D. (ICRA, 2021)







## SafeDQN: Future Work



# **Contributions & Impact**

Developed an acuity-aware social navigation system for robots working in the Emergency Department to enable them to generate efficient, safety-compliant paths.

To the best of our knowledge, SafeDQN is the first method to explore robot navigation while considering patient severity.











### **Social Navigation in the Emergency Department**



Sachiko Matsumoto









Wesley Xiao



Laurel Riek, Ph.D.



